

## **DEPUTY QUALITY MANAGER /QUALITY ASSURANCE ENGINEER**

### **COMPANY**

Based in Hertfordshire, Swift Aerospace is a fast-growing and ambitious company, looking to expand its client base and market share worldwide. Its core activity is the buying and selling of an extensive range of specialised fasteners for the global aerospace industry.

### **ROLE**

Reporting to the Quality Manager you will assist in ensuring our high quality standards are adhered to. You will assist with all routine business activities, such as:

- Responsible for the dimensional Inspection of parts to customer & regulatory requirements and as applicable create FAI reports to AS9102.
- Assist with or take ownership of, the resolution of issues advised to the Quality Department by Internal & External Customers.
- Assist with or take ownership of, the resolution of issues found with parts received by the company and liaise with applicable supplier representatives.
- KPI administration
- Deputise for the Quality Manager in his absence.
- Assist the Quality Manager in all Quality activities of the company

### **PROFILE / PERSONAL CHARACTERISTICS**

- positive, friendly, 'can-do' attitude
- responsive customer service mentality
- confident, pro-active and with plenty of initiative
- meticulous with attention to detail is imperative
- a drive to get things right first time
- ability to multi-task and to handle widely-differing assignments
- ability to work under time pressure and to tight deadlines
- work on your own initiative/ proactive

### **QUALIFICATIONS / EXPERIENCE**

- relevant work experience/ quality qualifications
- previous aerospace or quality management experience (carrying out FAI's, working with KPI's, NCR's, RMA's and supplier controls)
- ability to communicate professionally with customers and suppliers when resolving issues
- good organisational and time management skills
- excellent computer skills across MS Windows, in particular Excel, Outlook, Word

If the role is of interest please send your CV with a cover letter to [rgerber@swiftaero.com](mailto:rgerber@swiftaero.com)