

Appendix A Quality Policy

It is the policy of Swift Aerospace Services Limited to meet customer requirements and enhance their satisfaction with our products and overall service by operating all of our processes under controlled conditions.

This policy is deployed through our quality management system that has been established, documented and implemented to fully conform to ISO 9001 & AS/EN9120 and customer-specific, applicable law and regulatory requirements as they apply to our products & services.

The system is maintained and continually improved through the setting, monitoring and reviewing of our quality objectives, risk analysis, internal auditing, disciplined problem solving, corrective actions, physical and human resource requirements, and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an on-going basis.

Personnel are provided with instruction to assure their understanding of the company quality policy and training/coaching to enable them to competently carry out their work. They are given access to quality management system documentation and are made aware of relevant procedures and/or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements, and to appreciate the consequences for the customer of any non-conformities to quality requirements. The necessary infrastructure and work environment is provided and maintained to ensure conformity to product, regulatory and law requirements.

We are committed to fostering close relationships with customers and we strive to meet the expectations of other interested parties which includes affording access by customer and/or regulatory authorities' representatives to our quality management system and records. The organization remains responsible for quality of all products purchased from suppliers and sub-contractors, including customer designated sources which is incorporated into customers product and/or service

Our quality policy and quality management system have been established by our top management and are subject to regular management review to guarantee continuing suitability, efficiency and effectiveness. The policy is communicated throughout our organization along with the importance of meeting statutory and regulatory requirements.

Signed:

A handwritten signature in blue ink next to a circular blue stamp. The stamp contains the number "1" and the word "SWIFT" around a stylized arrow.